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November 1, 2017

Legislative Delegations:

Pursuant to Proviso 33.9, attached please find the South Carolina Department of Health and Human Service's (SCDHHS) report regarding the condition of space furnished to the agency by the governing authorities of your counties. The attached report provides a brief overview of in-depth site assessments and reports on the accessibility of each SCDHHS county location as required by the Americans with Disabilities Act (ADA).

I am pleased to report that many counties with identified ADA accessibility deficiencies responded positively to the site assessment and worked to bring their location into ADA accessibility compliance. Once the county corrected an identified issue and SCDHHS verified the improvement, the report shows a strikethrough of the listed ADA accessibility barrier. Certain counties have indicated that they have addressed ADA compliance issues but SCDHHS has not yet verified all improvements at the time of the writing of this letter. There have also been improvements made to county offices which, upon SCDHHS re-review, did not meet ADA standards. In those cases, the original barrier is still listed on the attached report.

In response to its site assessment, Dorchester County offered SCDHHS space at its St. George office which was more compliant with the accessibility requirements of the ADA. SCDHHS recently moved into that office and will conduct a full site assessment in the near future. Orangeburg and Clarendon counties are building new facilities that SCDHHS will review after completion and move-in. The current locations were reviewed for the purposes of this report. Please note that SCDHHS is currently working to place proper signage at all locations and the report reflects this ongoing project.

Office space in three counties is not provided to SCDHHS by the county governing authority and is leased directly by SCDHHS. These counties are Cherokee, Horry and York. Although not required to report on the status of ADA compliance for these locations, we have included these offices within this report for your information and as a point of comparison.

If you would like a copy of the complete site assessment and accessibility report of any location, have any questions or need additional information, please contact Jenny Stirling, Deputy Chief of Staff for Legislative Affairs, at (803) 351-5673 or LYNCHJEN@scdhhs.gov.

Sincerely,


Deirdra T. Singleton
Acting Director

Attachment



Report of the Director of SCDHHS to the Counties

Proviso 33.9

11/1/17

33.9. (DHHS: Medicaid Eligibility Transfer) The South Carolina Department of Health and Human Services (DHHS) is hereby authorized to determine the eligibility of applicants for the South Carolina Medicaid Program in accordance with the State Plan Under Title XIX of The Social Security Act Medical Assistance Program. The governing authority of each county shall provide office space and facility service for this function as they do for DSS functions under Section 43-3-65.

With funds available to the department and by November 1, the Director of the Department of Health and Human Services shall provide the governing authority and the legislative delegation of each county with information on the condition of space furnished for this purpose and shall specifically identify any known deficiencies with respect to the accessibility requirements of the Americans with Disabilities Act (ADA). By May 1, the governing authority of any county with an identified ADA-related deficiency shall report to its legislative delegation and the Director of the Department of Health and Human Services on its progress in correcting such deficiency.

Special Notes to the Attached Report:

1. The Report lists identified ADA accessibility and compliance issues. ADA compliance issues with strikethroughs indicate that the ADA compliance issue has been resolved and verified.
2. Site visit follow-ups are scheduled when the Civil Rights Division receives notification that all or some of the outstanding ADA compliance issues have been resolved.
3. DHHS is in the process of designing and implementing uniform signs for all county offices.
4. DHHS has purchased and installed service animal signs at all County offices except counties that are under renovation or relocating within the next year.

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Site Visit	County	Address	ADA Accessibility Barriers
5/2/2016 2/24/2017	Abbeville	903 West Greenwood Street Abbeville, SC 29620-5678	<p><u>Signage</u></p> <ul style="list-style-type: none"> • DHHS Signs (DHHS) • Service Animal Signs (DHHS) <p><u>Parking</u></p> <ul style="list-style-type: none"> • All parking spaces including the accessible ones were not clearly visible due to faded and eroded paint • Accessible parking signs are too low • There are no van accessible designated parking spaces • International Symbol of Accessibility did not comply with 703.7.2.1 because the symbol was missing • Shared Access aisle and designated accessible parking spaces are not in accordance with the standards <p><u>Restroom</u></p> <ul style="list-style-type: none"> • The restroom signs are placed on the wrong side of the wall • The mirrors are mounted too high • The paper towel dispensers are mounted too high • The soap dispensers are mounted too high <p><u>General Areas</u></p> <ul style="list-style-type: none"> • Vending machines: operating buttons of the drink machine were too high to reach
5/24/2016 10/3/2016 3/10/2017 8/7/2017	Aiken	SC Dept. of Social Services Bldg 1410 Park Avenue, SE Aiken, SC 29801-4776	<p><u>Signage</u></p> <ul style="list-style-type: none"> • DHHS Signs (DHHS) • Service Animal Signs (DHHS) <p><u>Parking</u></p> <ul style="list-style-type: none"> • Accessible parking signs were too low and need to be cleaned • The surface was inconsistent and included cracks and loose material • The access aisles and accessible parking spaces were too narrow and were not in compliance with the Standards • Access ramp located inside of accessible parking space • The slope for the access ramp is out of compliance <p><u>Restroom</u></p> <ul style="list-style-type: none"> • The restroom signs are placed on the door • There are no wheelchair accessible stalls <p><u>General Areas</u></p> <ul style="list-style-type: none"> • Inaccessible door knobs

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Site Visit	County	Address	ADA Accessibility Barriers
11/30/2015 11/14/2016 3/24/2017	Allendale	521 Barnwell Road Allendale, SC 29810-1903	<u>Signage</u> • DHHS Signs (DHHS) • Service Animal Signs • Door Pressure
4/25/2016 3/17/2017	Anderson	224 McGee Road Anderson, SC 29625-2104	<u>Signage</u> • DHHS Signs (DHHS) • Service Animal Signs <u>Parking</u> • Accessible parking signs were faded and bent • Insufficient number of accessible parking spaces • Accessible parking signs were too low <u>Restroom</u> • The paper towel dispensers were mounted too high

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Site Visit	County	Address	ADA Accessibility Barriers
9/9/2015 4/28/2016 10/24/2016 3/31/207	Bamberg	374 Log Branch Road Bamberg, SC 29003-0544	<p><u>Signage</u></p> <ul style="list-style-type: none"> • DHHS Signs (DHHS) • Service Animal Signs <p><u>Parking</u></p> <ul style="list-style-type: none"> • The asphalt of the parking lot is deteriorating into sand and gravel. • The surface was inconsistent and included cracks and loose material. • All parking spaces including the accessible ones were not clearly visible due to faded and eroded paint. • The signs marking the accessible spaces were very dirty and too low. • The path of travel from accessible parking to the entrance was not accessible due to the very steep non-compliant curb ramp. <p><u>Entrance and Lobby</u></p> <ul style="list-style-type: none"> • The entry door (when one door is open) is not in compliance with the standards. • Both doors required excessive force to open at over 18 pounds. • The water fountain is an older model that does not have knee and toe clearance. • The water fountain is also mounted too high for standard use. A nearby cup dispenser was installed, but it was out of reach at 57 inches above the floor and was out of cups. • Some of the operating buttons of the drink machine were too high to reach. • The lobby space was generally cluttered with chairs that did not consistently provide a clear path of travel at least 36 inches wide. <p><u>Interior Corridors</u></p> <ul style="list-style-type: none"> • The majority of the doorways were not in compliance with the standards. • The first entrance currently in use does not meet the width requirements for accessibility. • The second entrance has a wide enough door way, but bookcases and boxes full of files make this hallway inaccessible. • Inaccessible doorknobs.

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Site Visit	County	Address	ADA Accessibility Barriers
9/9/2015	Bamberg (cont.)	374 Log Branch Road	Path to Restrooms
4/28/2016		Bamberg, SC 29003-0544	<ul style="list-style-type: none"> • Overgrown tree branches
10/24/2016			<ul style="list-style-type: none"> • Excessive cross slope
3/31/207			<ul style="list-style-type: none"> • Protruding thermostat box
			<ul style="list-style-type: none"> • Distance
			<ul style="list-style-type: none"> • No directional signage
			Restrooms
			<ul style="list-style-type: none"> • Door pressure
			<ul style="list-style-type: none"> • Inoperable faucet controls
			<ul style="list-style-type: none"> • Inaccessible sink
			<ul style="list-style-type: none"> • No wheelchair accessible stalls
			<ul style="list-style-type: none"> • Paper towel dispensers were mounted too high
			<ul style="list-style-type: none"> • The urinal was mounted too high.
			General Areas
			<ul style="list-style-type: none"> • Inaccessible door knobs
			<ul style="list-style-type: none"> • Bamberg facility often used signs without raised lettering or braille.
			<ul style="list-style-type: none"> • In the limited instances that raised lettering or braille signs were present, they were often mounted on doors that would require a person who is blind to enter in order to identify the room or the gender requirements of the restroom

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11/30/2015 11/14/2016 03/24/2017	Barnwell	10913 Ellenton Street Barnwell, SC 29812-0648	<p>Signage</p> <ul style="list-style-type: none"> • DHHS Signs (DHHS) • Service Animal Signs (DHHS) <p>Restrooms</p> <ul style="list-style-type: none"> • Mirrors mounted too high • Paper towel dispensers mounted too high • Loose pipe coverings under sink • No wheelchair accessible stalls (insufficient turning space)
12/7/2015 10/31/2016 4/7/2017	Beaufort	1905 Duke Street Beaufort, SC 29901-4403	<p>Signage</p> <ul style="list-style-type: none"> • DHHS Signs (DHHS) • Service Animal Signs (DHHS) <p>Restrooms</p> <ul style="list-style-type: none"> • Door Pressure • Paper towel dispenser inaccessible • Restroom signs on men's room door and women's room door • Accessible Parking used by individuals and employees due to limited parking • Parking signs too low • International symbol of accessibility confusion (too many symbols no signs for spaces) • No wheelchair accessible stalls (insufficient turning space)

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Site Visit	County	Address	ADA Accessibility Barriers
11/16/2015	Berkeley	2 Belt Drive	<p><u>Signage</u></p> <ul style="list-style-type: none"> • Signage: DHHS Sign (DHHS) • Signage: Service Animals (DHHS) <p><u>Parking</u></p> <ul style="list-style-type: none"> • The number of accessible parking spaces did meet the ADA standards for accessible spaces requirements • All parking spaces including the accessible ones were not clearly visible due to faded paint • The signs marking the accessible spaces were very dirty and too low to be easily recognized • The parking stop for one of the accessible spaces protruded into another non-accessible parking space by 14 inches • The asphalt of the parking lot is deteriorating into sand and gravel. The surface was inconsistent and included cracks and loose material • The accessible sign was 56 inches from the bottom <p><u>Pathway to Restroom</u></p> <ul style="list-style-type: none"> • Water Fountain knee and toe clearance <p><u>Restrooms</u></p> <ul style="list-style-type: none"> • Restroom signs placed on door • Pipe caps under sink were exposed • The sinks are not free of obstruction when the trash can is placed there • Restroom door does not open to full width • Walking width of bathroom surface is 30 inches • Light switch 53 inches from the floor • Soap dispenser is obstructed by sink and bathroom stall wall • Women's Restroom: The baby changing station prevents individuals with disabilities from gaining access to and using the fixtures and dispensers in the restroom
12/9/2016		Moncks Corner, SC 29461-2801	
2/13/2017			

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12/5/2016 3/31/2017	Calhoun	2831 Old Belleville Road St. Matthews, SC 29135-9010	<p><u>Signage</u></p> <ul style="list-style-type: none"> • DHHS Signs (DHHS) • Service Animal Signs (DHHS) <p><u>Entrance Door</u></p> <ul style="list-style-type: none"> • Door pressure over five pounds • The benches near entrance lack a paved path of travel in order to access them <p><u>Parking</u></p> <ul style="list-style-type: none"> • Parking sign too low • The surface was inconsistent and included cracks and loose material • Accessible path of travel distance • No van accessible designated parking spaces • No directional signs • Insufficient number of parking signs • Accessible parking signs do not match the designated accessible spaces <p><u>Restrooms</u></p> <ul style="list-style-type: none"> • Accessible handrails on floor • Paper towel dispenser mounted too high

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1/11/2016 09/23/2016 12/19/2016 6/5/2017 8/1/2017	Charleston	3366 Rivers Avenue North Charleston, SC 29405	<p><u>Signage</u></p> <ul style="list-style-type: none"> • DHHS Signs (DHHS) • Service Animal Signs (DHHS) <p><u>Parking</u></p> <ul style="list-style-type: none"> • International symbol of accessibility was covered on the van accessible parking sign • Insufficient number of accessible parking signs. There were three designated accessible spaces however there are only two accessible parking signs. • Access aisle for the designated van accessible space is too small. The van designated space measures at eight feet however, the access aisle is only five feet. • The surface was inconsistent and included cracks and loose material <p><u>Restrooms</u></p> <ul style="list-style-type: none"> • Restroom signs are mounted too low • Restroom signs are inaccessible because it is located on the wrong side of the door • Soap dispensers are inaccessible because the operable part measures about 58 inches from the bottom of the floor • Hand dryers are inaccessible because the operable part measures at a height of 52 inches • Inaccessible coat hook because it measures 59 inches from the bottom of the floor • Light switches are inaccessible because the operable part measures at a height of 50 inches <p><u>Lobby</u></p> <p>Crowded lobby did not consistently provide a clear path of travel at least 36 inches wide</p>
10/20/2015 09/26/2016 12/12/2016	Cherokee Note: Space is not provided by Cherokee county and is privately leased by DHHS	1231 N Limestone St, Unit C Gaffney, SC 29340	<p><u>Signage</u></p> <ul style="list-style-type: none"> • DHHS Signs (DHHS) • Service Animal Signs (DHHS) <p><u>Parking</u></p> <ul style="list-style-type: none"> • Parking signs too low • The International Symbol of Accessibility does not comply with ADA Standard 703.7.2.1 • Access Aisle Marking and Parking Space were not in compliance with the standards. • Accessible Path of Travel not in compliance. <p><u>Restroom</u></p> <ul style="list-style-type: none"> • Restroom Sign placed on Door • Inaccessible Doorknobs • Mirror mounted too high

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Site Visit	County	Address	ADA Accessibility Barriers
6/7/2016	Chester	115 Reedy Street Chester, SC 29706-1881	<p>Signage</p> <ul style="list-style-type: none"> • DHHS Signs (DHHS) • Service Animal Signs (DHHS) <p>Entrance</p> <ul style="list-style-type: none"> • Front door pressure • Client doorbell inaccessible <p>Lobby</p> <ul style="list-style-type: none"> • The lobby space did not consistently provide a clear path of travel at least 36 inches wide <p>Parking</p> <ul style="list-style-type: none"> • Accessible parking signs too low • No access aisles • Parking spaces and access aisles are not in accordance with standards <p>Restrooms</p> <ul style="list-style-type: none"> • Women's Door: clearance space very tight, very hazardous situation, individuals are stuck behind door until door is closed • Men's room: inaccessible urinals • Door pressure over five pounds • Paper towel dispensers were mounted too high • Soap dispensers were mounted too high • Mirrors were mounted too high • No wheelchair accessible stalls • Lighting (no lights- rely on natural light) • No ADA restroom signs
3/21/2016 01/20/2017	Chesterfield	203 Commerce Ave Chesterfield, SC 29709-1201	<p>Signage</p> <ul style="list-style-type: none"> • DHHS Signs (DHHS) • Service Animal Signs (DHHS) <p>Parking</p> <ul style="list-style-type: none"> • The parking lot had an insufficient number of accessible parking spaces <p>Accessible Entrance</p> <ul style="list-style-type: none"> • While in the path of travel, the automatic doors continued to close <p>Restrooms</p> <ul style="list-style-type: none"> • Doors do not open completely because trash can protrudes in the back of both restroom doors • Door pressure over five pounds • Paper towel dispensers were mounted too high

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Site Visit	County	Address	ADA Accessibility Barriers
12/3/2015	Clarendon	3 South Church Street Manning, SC 29102-3454	<p><u>Signage</u></p> <ul style="list-style-type: none"> • DHHS Signs (DHHS) • Service Animal Signs (DHHS)
	<p>Note: Clarendon County currently constructing new building</p>		
11/9/2015	Colleton	215 South Lemacks Street Walterboro, SC 29488	<p><u>Signage</u></p> <ul style="list-style-type: none"> • Signage: DHHS Sign (DHHS) • Service Animal Sign <p><u>Entry Doors</u></p> <ul style="list-style-type: none"> • Both entry doors required excessive force to open at over 5 pounds • The entry doors served as a barrier to persons with disabilities <p><u>Parking</u></p> <ul style="list-style-type: none"> • All parking spaces including the accessible ones were not clearly visible due to faded and eroded paint <p><u>Pathway to Restroom</u></p> <ul style="list-style-type: none"> • The directional restroom sign located in the lobby was without raised lettering or braille and did not have the accessibility symbol <p><u>Restrooms</u></p> <ul style="list-style-type: none"> • Paper towel dispensers mounted too high

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Site Visit	County	Address	ADA Accessibility Barriers
5/26/2016 10/21/2016 1/20/2017	Darlington (1)	300 Russell Street, Room 145 Darlington, SC 29532-3340	<p><u>Signage</u></p> <ul style="list-style-type: none"> • DHHS and Service Animal Signs <p><u>Parking</u></p> <ul style="list-style-type: none"> • Outdated language on the parking sign • Signage was inconsistent with one sign that was not centered to the parking spot and had lost much of the contrast and readability • The ramp from accessible parking is too steep and is in disrepair • Parking surfaces and the path of travel within the parking lot did not appear stable, firm, and slip resistant <p><u>Path of Travel and Building Entrance</u></p> <ul style="list-style-type: none"> • A decorative tree out front hangs over the sidewalk into the path of travel • brochure/application rack protruded into the path of travel <p><u>Primary Meeting Space</u></p> <ul style="list-style-type: none"> • central reception area two inaccessible partitioned cubicles • The adjoining filing room did not include enough space for mobility and also put clients in direct contact with all of the branch's paper files • Room used filing cabinets as a partition separating a space used by the local DSS branch. The use of this room as a <u>Secondary Meeting Space</u> • The steel-framed doorways only provided 29 inches of clearance • The total space of each office did not include adequate turning radius with furniture <p><u>Restrooms</u></p> <ul style="list-style-type: none"> • Lack of clearance in the bathroom hallway and into the doorway • unusual arrangement of grab bars that appear to complicate transferring onto the commode • the mirror was mounted too high • the paper towel dispensers were mounted too high • Men's Room: inaccessible door knob • Men's Room: a partition wall that separated the sink and the urinal did not allow enough clearance for either one • Ladies' room: soap dispenser mounted too high

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Site Visit	County	Address	ADA Accessibility Barriers
7/11/2016 10/21/2016 7/5/2017	Darlington (2) Hartsville	404 South Fourth Street, Suite 300 Hartsville, SC 29550-5718	<p><u>Signage</u></p> <ul style="list-style-type: none"> • DHHS Signs (DHHS) • Service Animal Signs (DHHS) <p><u>Accessible Path of Travel</u></p> <ul style="list-style-type: none"> • Plants and trashcan are located in the accessible path of travel <p><u>Parking</u></p> <ul style="list-style-type: none"> • Non-compliant curb ramp • Accessible parking signs were too low • Accessible ramp located inside of the accessible parking space • Accessible parking spaces and access aisles markings were not in accordance with the standards <p><u>Restrooms</u></p> <ul style="list-style-type: none"> • There were no wheelchair accessible stalls in either restroom <p><u>General areas</u></p> <ul style="list-style-type: none"> • Fire extinguisher protruding in the hallway
2/1/2016 1/3/2017	Dillon	1213 Highway 34 West Dillon, SC 29536-8141	<p><u>Signage</u></p> <ul style="list-style-type: none"> • DHHS Signs (DHHS) • Service Animal Signs (DHHS) <p><u>Parking</u></p> <ul style="list-style-type: none"> • Distance: DHHS visitors utilizing accessible parking spaces must travel a distance before reaching the front entrance of the DHHS office • Accessible parking signs were too low • Accessible parking spaces and access aisles were not clearly visible due to faded paint <p><u>Restrooms</u></p> <ul style="list-style-type: none"> • Inaccessible signs located alongside the door on the opposite side of the latch side • Restroom door pressure more than five (5) pounds • There were no wheelchair accessible stalls in either restroom • Urinals too tall to comply with 2010 ADA Standards • High mounted mirrors • Loose pipe coverings under the sink

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Site Visit	County	Address	ADA Accessibility Barriers
1/11/2016	Dorchester	216 Orangeburg Road Summerville, SC 29483-8945	<p><u>Signage</u></p> <ul style="list-style-type: none"> • DHHS Sign (DHHS) • Service Animal Signs <p><u>Parking</u></p> <ul style="list-style-type: none"> • Accessible parking signs too low • All parking spaces including the accessible ones were not clearly visible due to faded and eroded paint <p><u>Lobby</u></p> <ul style="list-style-type: none"> • The lobby space did not consistently provide a clear path of travel at least 36 inches wide • Entry doors requires a remarkable amount of force to open with and closed very quickly requiring individuals to hold door as well as utilize any mobility equipment to gain access <p><u>Restrooms</u></p> <ul style="list-style-type: none"> • There were no wheelchair accessible stalls in either restroom

Note: To provide ADA compliant space, county invited DHHS to move into space at the St. George office.

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5/9/2016	Edgefield	120 W.A. Reel Drive Edgefield, SC 29824-1607	<p><u>Signage</u></p> <ul style="list-style-type: none"> • DHHS Signs (DHHS) • Service Animal Signs <p><u>Parking</u></p> <ul style="list-style-type: none"> • A tree has grown branches into the path of travel that would not be detected by someone who uses a white cane to navigate • International Symbol of Accessibility did not comply with 703.7.2.1 because there were two symbols in one space leading to confusion as to the number of available parking spaces • All parking spaces including the accessible ones were not clearly visible due to faded and eroded paint • The access ramp to the sidewalk was inside the parking space • The slope for the access ramp is out of compliance • There is no edge protection on the sides of the access ramp • There were no designated access aisles • Accessible parking signs were difficult to see because it was hidden by the tree • The surface was inconsistent and included cracks and loose material • Insufficient number of accessible parking signs <p><u>Restroom</u></p> <ul style="list-style-type: none"> • The paper towel dispensers were mounted too high • There were no wheelchair accessible stalls • The soap dispensers were mounted too high <p><u>General Areas</u></p> <ul style="list-style-type: none"> • Inaccessible door knobs

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5/31/2016 2/13/2017	Fairfield	1136 Kincaid Bridge Rd Winnsboro, SC 29180-7116	<p><u>Signage</u></p> <ul style="list-style-type: none"> • DHHS Sign (DHHS) • Service Animal Signs <p><u>Parking</u></p> <ul style="list-style-type: none"> • Current signs are faded and hard to read • Outdated and offensive language use for international symbol of accessibility • The path of travel from the vehicle is in the vehicular path • Accessible parking spaces and access aisles are not in accordance with the standards • Insufficient number of accessible parking spaces and van designated parking spaces • Protruding parking stops • The surface was inconsistent and included cracks and loose material <p><u>Restroom</u></p> <ul style="list-style-type: none"> • Restroom handrails not installed in accordance with the standards • Paper towel dispenser mounted too high • Restroom signs are mounted too low

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Site Visit	County	Address	ADA Accessibility Barriers
6/13/2016	Florence	2685 South Irby Street, Box I	<p><u>Signage</u></p> <ul style="list-style-type: none"> • Service Animal Signs (DHHS) <p><u>Entrance</u></p> <ul style="list-style-type: none"> • Inaccessible Medicaid drop box <p><u>General Areas</u></p> <ul style="list-style-type: none"> • Inaccessible door knobs • Directional signs were incorrectly mounted and did not include tactile characters or braille • Inaccessible water fountain <p><u>Parking</u></p> <ul style="list-style-type: none"> • All parking spaces including the accessible ones were not clearly visible due to faded and eroded paint • The surface was inconsistent and included cracks and loose material • Accessible parking signs were dirty • Non-compliant curb ramp • Accessible parking spaces and access aisles were not in compliance with the standards • Accessible parking signs too low • Outdated language used in directional sign <p><u>Restrooms</u></p> <ul style="list-style-type: none"> • Inaccessible restroom latches (difficult to close or broken) • Mirrors mounted too high • Paper towel dispensers mounted too high • No wheelchair accessible stalls • Men's restroom: inaccessible urinal • Men's restroom: Inaccessible faucet handles
1/20/2017		Florence, SC 29505-3440	
8/22/2017			

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Site Visit	County	Address	ADA Accessibility Barriers
7/25/2016 1/20/2017 4/14/2017	Florence	345 South Ron McNair Blvd Lake City, SC 29560-3434	<p><u>Signage</u></p> <ul style="list-style-type: none"> • DHHS Sign (DHHS) • Service Animal Signs (DHHS) <p><u>Parking</u></p> <ul style="list-style-type: none"> • All parking spaces including the accessible ones were not clearly visible due to faded and eroded paint • The surface was inconsistent and included cracks and loose material • Accessible parking signs were dirty • Non-compliant curb ramp • Accessible parking spaces and access aisles were not in compliance with the standards <p><u>Restrooms</u></p> <ul style="list-style-type: none"> • Women's restroom: No door hinge • Men's restroom: Urinal inaccessible • Inaccessible coat racks • Door pressure • No wheelchair accessible stalls
1/19/2016 1/6/2017	Georgetown	330 Dozier Street Georgetown, SC 29440-3219	<p><u>Signage</u></p> <ul style="list-style-type: none"> • DHHS Sign • Service Animal Signs <p><u>Parking</u></p> <ul style="list-style-type: none"> • No van accessible designated parking spaces • Unauthorized parking in accessible parking spaces <p><u>Restroom</u></p> <ul style="list-style-type: none"> • Pipe caps under sink were exposed. • High Mounted Mirrors • Object behind men's door

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Site Visit	County	Address	ADA Accessibility Barriers
4/18/2016 2/17/2017	Greenville	301 University Ridge, Suite 6700 Greenville, SC 29601-3636	<p><u>Signage</u></p> <ul style="list-style-type: none"> • DHHS Sign (DHHS) • Service Animal Signs <p><u>Parking</u></p> <ul style="list-style-type: none"> • The shortest accessible route from parking to the entrance is not located on the shortest accessible route to an accessible pedestrian entrance of the parking facility • The path of travel from the vehicle is in the vehicular path • All parking spaces including the accessible ones were not clearly visible due to faded and eroded paint • The surface was inconsistent and included cracks and loose material • Inaccessible curb ramp <p><u>Restrooms</u></p> <ul style="list-style-type: none"> • No wheelchair accessible stalls • Light switches mounted too high
5/2/2016	Greenwood	1118 Phoenix Street Greenwood, SC 29646-3918	<p><u>Signage</u></p> <ul style="list-style-type: none"> • DHHS Sign (DHHS) • Service Animal Signs <p><u>Parking</u></p> <ul style="list-style-type: none"> • The access ramp to the sidewalk was inside the access aisle • The slope for the access ramp is out of compliance • There is no edge protection on the sides of the access ramp • Accessible parking signs were too low • The van accessible space and adjacent access were not in compliance with the ADA standards • The access aisle and the adjacent route was not stable, firm, and slip-resistant because there were cracks in the foundation <p><u>Restrooms</u></p> <ul style="list-style-type: none"> • Inaccessible sign on restroom door (men's and women's restrooms) • Entrance restroom doors were too narrow • Door pressure for both restrooms were over five pounds • Inaccessible mirror • Inaccessible paper towel dispenser • No wheelchair accessible stalls

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Site Visit	County	Address	ADA Accessibility Barriers
11/23/2015	Hampton	102 Ginn Altman Avenue, Suite B Hampton, SC 29924-3962	<p><u>Signage</u></p> <ul style="list-style-type: none"> • Service Animal Signs (DHHS) <p><u>Parking</u></p> <ul style="list-style-type: none"> • All parking spaces including the accessible ones were not clearly visible due to faded paint • The signs marking the accessible spaces are too low to be easily recognized • Accessible parking spaces and access aisles are not in compliance with the Standards
2/8/2016 9/26/2016 7/17/2017	Horry	Genesis Complex 1201 Creel St. Conway SC 29527	<p><u>Signage</u></p> <ul style="list-style-type: none"> • Service Animal Signs <p><u>Parking</u></p> <ul style="list-style-type: none"> • The public parking facility has no accessible parking spaces • The public parking facility has no access aisles • The public parking facility has no parking spaces designated with international symbol of accessibility <p><u>Accessible Entrance</u></p> <ul style="list-style-type: none"> • Non-compliant ramp includes carpets and rugs placed on ramp <p><u>Pathway to Restroom</u></p> <ul style="list-style-type: none"> • Water fountain is an older model that did not have knee and toe clearance that would allow forward approach <p><u>Restrooms</u></p> <ul style="list-style-type: none"> • No wheelchair accessible stalls

Note: Space is not provided by Horry county and is privately leased by DHHS

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Site Visit	County	Address	ADA Accessibility Barriers
12/7/2015	Jasper	10908 North Jacob Smart Boulevard	<p>Signage</p> <ul style="list-style-type: none"> • DHHS Signs (DHHS) • Service Animal Signs <p>Parking</p> <ul style="list-style-type: none"> • The parking lot featured no van accessible parking signs or spaces, which require access aisles • Accessible parking signs were too low • Accessible parking signs were slanted • Accessible parking signs were dirty • All parking spaces including the accessible ones were not clearly visible due to faded and eroded paint • The surface was inconsistent and included cracks and loose material • The asphalt of the parking lot is deteriorating into sand and gravel. The surface was inconsistent and include cracks and loose material. • The curb ramp surface was inconsistent and include cracks and loose material <p>Lobby</p> <ul style="list-style-type: none"> • The water fountain is an older model that does not have knee and toe clearance that would allow forward approach <p>Restroom</p> <ul style="list-style-type: none"> • Paper towel dispensers were mounted too high
10/31/2016		Ridgeland, SC 29936-2708	
4/7/2017			

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Site Visit	County	Address	ADA Accessibility Barriers
3/30/2016 1/27/2017	Kershaw	110 East DeKalb Street Camden, SC 29020-4432	<p><u>Signage</u></p> <ul style="list-style-type: none"> • DHHS Sign (DHHS) • Service Animal Signs <p><u>Parking</u></p> <ul style="list-style-type: none"> • There is no access aisle adjacent to the accessible parking spaces • The parking lot surface is uneven and has loose gravel • The signs over each space are mounted too low, at a height of 54 inches from the ground • Current signs are faded and hard to read • Benches near a tree at the entrance lack a paved path of travel in order to access them <p><u>Entrance Ramp and Building Entrance</u></p> <ul style="list-style-type: none"> • There is a vertical rise at the bottom of the ramp that is over 0.25 inches high • The handrails do not extend for 12 inches beyond the top and bottom of the ramp run • The inner entrance door requires an average force of 6 lbs. to open it <p><u>Restrooms and Surrounding area</u></p> <ul style="list-style-type: none"> • The operable part of the water dispenser was at a height of 65.5 inches from the floor • Inaccessible door knobs • The sink in the left restroom is at a height of 35 inches • Inaccessible baby changing table <p><u>DHHS Waiting Room</u></p> <ul style="list-style-type: none"> • The brochures on the wall are mounted at a height of 66 inches • The TV protrudes more than 4 inches from the wall into the path of travel (DHHS) • The surface of the service counter is 41 inches high <p><u>Interview Room Areas</u></p> <ul style="list-style-type: none"> • Hallway inaccessible due to clearance width • Narrow entrance doorway

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Site Visit	County	Address	ADA Accessibility Barriers
3/28/2016 10/21/2016	Lancaster	1599 Pageland Hwy Lancaster, SC 29720-2409	<p><u>Signage</u></p> <ul style="list-style-type: none"> • Service Animal Signs (DHHS) <p><u>Parking</u></p> <ul style="list-style-type: none"> • There were no designated accessible parking spaces • There were no international symbols of accessibility • There were no accessible parking signs • No access aisles • None of the spaces were designated as van accessible <p><u>Restrooms</u></p> <ul style="list-style-type: none"> • Inaccessible doorknob • Inaccessible paper towel dispenser • Inaccessible restroom sign • Insufficient accessible handrails
5/16/2016 2/10/2017	Laurens	93 Human Services Road Clinton, SC 29325-7546	<p><u>Signage</u></p> <ul style="list-style-type: none"> • DHHS Sign (DHHS) • Service Animal Signs <p><u>Parking</u></p> <ul style="list-style-type: none"> • All parking spaces including the accessible ones were not clearly visible due to faded and eroded paint • The surface was inconsistent and included cracks in the parking area • The path of travel from accessible parking to the entrance was not accessible due to the inconsistent surface and cracks in the foundation • Inaccessible curb ramp • Accessible parking signs were too low • Access aisles were not in accordance with ADA standards <p><u>Accessible Entrance</u></p> <ul style="list-style-type: none"> • The entry door required more than five (5) pounds of force to open the door <p><u>Restroom</u></p> <ul style="list-style-type: none"> • The mirror is mounted too high • The soap dispensers mounted too high

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Site Visit	County	Address	ADA Accessibility Barriers
3/14/2016 1/27/2017	Lee	820 Brown Street Bishopville, SC 29010-4207	<p><u>Signage</u></p> <ul style="list-style-type: none"> • DHHS Sign (DHHS) • Service Animal Signs <p><u>Parking</u></p> <ul style="list-style-type: none"> • The accessible parking signs measured between 46 inches and 49 inches from the ground to the bottom of the sign • The accessible parking signs were very dirty • There were no access aisles • All parking spaces including the accessible ones were not clearly visible due to faded and eroded paint • Van Accessible spaces (if any) were not designated with “van accessible” signage <p><u>Restrooms</u></p> <ul style="list-style-type: none"> • High mounted mirrors • Restroom signage did not include the international symbol of accessibility • There were no wheelchair accessible stalls in either restroom • Paper towel dispensers were mounted too high

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Site Visit	County	Address	ADA Accessibility Barriers
5/31/2016 8/14/2017	Lexington	605 West Main Street Lexington, SC 29072-2550	<p><u>Signage</u></p> <ul style="list-style-type: none"> • Service Animal Signs (DHHS) <p><u>Entrance</u></p> <ul style="list-style-type: none"> • Door pressure over five pounds • Protruding plant on the accessible path of travel • Distance from entrance to lobby • Directional signs incorrectly mounted and did not include tactile characters or braille <p><u>Lobby</u></p> <ul style="list-style-type: none"> • Distance to restroom • Inaccessible lobby, insufficient turning space • Accessible path of travel too narrow <p><u>Parking</u></p> <ul style="list-style-type: none"> • Accessible parking signs were too low • Insufficient number of accessible parking signs • Accessible parking spaces and access aisles were not clearly visible due to faded paint • Accessible parking spaces, signs, and access aisles were not in accordance with the standards <p><u>Restrooms</u></p> <ul style="list-style-type: none"> • High mounted mirrors
2/1/2016	Marion	137 Airport Ct., Suite J Mullins, SC 29574	<p><u>Signage</u></p> <ul style="list-style-type: none"> • DHHS Sign (DHHS) • Service Animal Signs <p><u>Parking</u></p> <ul style="list-style-type: none"> • Accessible parking signs were too low • Accessible parking spaces and access aisles were not clearly visible due to faded paint <p><u>Pathway to Restroom</u></p> <ul style="list-style-type: none"> • Water fountain is an older model that did not have knee and toe clearance that would allow forward approach <p><u>Restrooms</u></p> <ul style="list-style-type: none"> • There were no wheelchair accessible stalls in either restroom • High mounted mirrors • Urinals too tall to comply with 2010 ADA Standards • Sinks included non-compliant controls that cannot be easily used with a closed fist • Inaccessible restroom signs located alongside the door on the opposite side of the latch side

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Site Visit	County	Address	ADA Accessibility Barriers
5/26/2016 1/13/2017	Marlboro	713 S. Parsonage St. Ext. Bennettsville, SC 29512	<p><u>Signage</u></p> <ul style="list-style-type: none"> • DHHS Sign (DHHS) • Service Animal Signs <p><u>Parking Lot and Entry</u></p> <ul style="list-style-type: none"> • The parking lot has exceeded its lifespan and is degrading to sand and gravel with difficult to detect and measure parking spaces • The ramp from the access aisle to the sidewalk is too steep and is located inside the access aisle • A slope from the sidewalk up to the door does not allow for adequate clear floor space when the door is pulled out • An indoor/outdoor rug positioned at the door is very worn and is no longer stable <p><u>Service Counter and Interview Rooms</u></p> <ul style="list-style-type: none"> • The service window is cut into the wall at 44 inches above the floor with adequate space for parallel or forward approach • Doorways into offices for interview were only 29 ½ inches wide • Privacy Concern: Interview offices all had visible client names on files in the open on bookshelves (DHHS) <p><u>Restrooms</u></p> <ul style="list-style-type: none"> • Restroom signs were incorrectly mounted and did not include tactile characters or braille • The stalls were designed as ambulatory accessible stalls with doorways less than 29 inches wide • The toilet height was too low and the urinal was too high. Partitions next to the sinks did not allow enough room for forward approach • The soap dispensers were mounted too high • The paper towel dispensers were mounted too high

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Site Visit	County	Address	ADA Accessibility Barriers
5/9/2016 3/3/2017	McCormick	215 North Mine Street - Highway 28 McCormick, SC 29835-8363	<p>Signage</p> <ul style="list-style-type: none"> • DHHS Sign (DHHS) • Service Animal Signs <p>Parking</p> <ul style="list-style-type: none"> • All parking spaces including the accessible ones were not clearly visible due to faded and eroded paint • The surface was inconsistent and included cracks and loose material • There were no designated access aisles • Accessible parking signs are too low • Insufficient number of accessible parking signs • International Symbol of Accessibility did not comply with 703.7.2.1 because the symbol is fading <p>Restrooms</p> <ul style="list-style-type: none"> • The restroom signs are placed on the wrong side of the wall • The paper towel dispensers are mounted too high • The mirrors are mounted too high • There are no wheelchair accessible stalls • Inaccessible door knobs
5/16/2016 2/10/2017	Newberry	County Human Services Center 2107 Wilson Road Newberry, SC 29108-1603	<p>Signage</p> <ul style="list-style-type: none"> • DHHS Sign (DHHS) • Service Animal Signs <p>Parking</p> <ul style="list-style-type: none"> • Accessible parking signs were too low • Accessible parking signs in the access aisle instead of the parking space • The access aisles and accessible parking spaces were too narrow and were not in compliance with the Standards • Some of the accessible parking spaces were not clearly visible due to faded and eroded paint • The surface was inconsistent and included cracks and loose material • The slope for the access ramp is out of compliance • There is no edge protection on the sides of the access ramp • There were no designated van accessible parking spaces • Insufficient number of accessible parking signs <p>General Areas</p> <ul style="list-style-type: none"> • Vending machine: Some of the operating buttons of the vending machine were too high to reach

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Site Visit	County	Address	ADA Accessibility Barriers
4/25/2016 3/17/2017	Oconee	223 B Kenneth Street Walhalla, SC 29691-2443	<p>Signage</p> <ul style="list-style-type: none"> • DHHS Sign (DHHS) • Service Animal Signs <p>Parking</p> <ul style="list-style-type: none"> • Accessible route crosses vehicular path and there are no marked crossings to enhance pedestrian safety, particularly for people using wheelchairs and other mobility aids • Accessible route crosses behind vehicles • All parking spaces including the accessible ones were not clearly visible due to faded and eroded paint and it was not clear how many parking spaces were located in the parking facility • The surface was inconsistent and included cracks and loose material • International Symbol of Accessibility did not comply with 703.7.2.1 because the symbol was missing
12/14/2015	Orangeburg	2570 Old St. Matthews Road NE Orangeburg, SC 29118-1407	<p><i>Compliance issues for Matthews Road location</i></p> <p>Signage</p> <ul style="list-style-type: none"> • DHHS Sign (DHHS) • Service Animal Signs <p>Parking</p> <ul style="list-style-type: none"> • All parking spaces including the accessible ones were not clearly visible due to faded and eroded paint • Accessible parking spaces and access aisles are not in compliance with the standards <p>Pathway to the Restrooms</p> <ul style="list-style-type: none"> • Doors required a remarkable amount of force to open • Inaccessible door knobs • Inaccessible Restroom sign is too high and was without any tactile features for use by someone who is blind <p>Restroom</p> <ul style="list-style-type: none"> • Inaccessible Doorknobs • There were no wheelchair accessible stalls in either restroom

Note:
Orangeburg
County currently
constructing
new building

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Site Visit	County	Address	ADA Accessibility Barriers
4/18/2016 2/17/2017	Pickens	212 McDaniel Avenue Pickens, SC 29671-2527	<p><u>Signage</u></p> <ul style="list-style-type: none"> • DHHS Sign (DHHS) • Service Animal Signs <p><u>Parking</u></p> <ul style="list-style-type: none"> • All parking spaces including the accessible ones were not clearly visible due to faded and eroded paint • The path of travel from accessible parking to the entrance was not accessible due to the vehicle blocking the accessible path of access and travel • Accessible parking signs were too low • There were no designated van accessible parking signs • There were no access aisles • Inaccessible curb ramp directly in the path of travel

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Site Visit	County	Address	ADA Accessibility Barriers
3/30/2016 8/14/2017	Richland	3220 Two Notch Road Columbia, SC 29204-2826	<p><u>Signage</u></p> <ul style="list-style-type: none"> • DHHS Sign (DHHS) • Service Animal Signs <p><u>Parking</u></p> <ul style="list-style-type: none"> • Two of the accessible parking spaces nearest the building are narrower than the required width of 8 feet • The ratio of the number of standard accessible parking spaces to the number of van accessible parking spaces is not met as there is only 1 van accessible space for the entire lot which has 18 total accessible spaces • The road surface is uneven and has loose gravel at the accessible parking nearest the building • The accessible spaces located further from the building do not have any signs designating them as accessible <p><u>Accessible Ramp and Entrance of Building</u></p> <ul style="list-style-type: none"> • The accessible ramp from the parking lot has a slope of 10.3%. There is a vertical rise beyond the ADA limit on one side of this ramp. • The flares of this ramp are especially steep which may result in injury • There is no clear accessible route from the parking lot to the accessible path that leads to the entrance of the building • The automatic accessible door at the entrance of the building has a clear width of 31 inches <p><u>Interior Entrance and Waiting Area</u></p> <ul style="list-style-type: none"> • The counters with the sign in sheets are too tall • The informational signs on the walls are mounted too high • There is also a glass cover over the raised characters of the sign • The book case in the "reading corner" was inaccessible. Chairs blocked access to it from either side and from the front. • The forms located outside the restrooms are placed at a height of about 54.75 inches from the floor to the accessible part of the forms • The sink of the water fountain located outside the restrooms is at a height of 36.5 inches

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Site Visit	County	Address	ADA Accessibility Barriers
4/11/2016	Spartanburg	1000 N. Pine Street, Suite 23	<p><u>Signage</u></p> <ul style="list-style-type: none"> • DHHS Sign (DHHS) • Service Animal Signs <p><u>Parking</u></p> <ul style="list-style-type: none"> • The surface was inconsistent and included cracks • None of the spaces within this area were designated as van accessible • There were also cracks in the curb ramp • The curb ramp entrance also appeared to be very steep and inaccessible to individuals with disabilities <p><u>Accessible Entrance (Staff and Public Access)</u></p> <ul style="list-style-type: none"> • The entry doors utilized by staff and members of the public required more than five (5) pounds of force to open the door <p><u>Restroom</u></p> <ul style="list-style-type: none"> • There was one inaccessible restroom sign placed on the door instead of on the wall adjacent to the door • The mirror was inaccessible • The paper towel roll was inaccessible
9/26/2016		Pinewood Shopping Ctr.	
3/15/2017		Spartanburg, SC 29303	

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Site Visit	County	Address	ADA Accessibility Barriers
3/14/2016 1/27/2017	Sumter	105 N. Magnolia Street 3rd Floor Sumter, SC 29150-4941	<p><u>Signage</u></p> <ul style="list-style-type: none"> • DHHS Sign (DHHS) • Service Animal Signs <p><u>Parking</u></p> <ul style="list-style-type: none"> • The accessible parking signs measured between 51 inches and 55 inches from the ground to the bottom of the sign • The accessible parking signs were very dirty • There were no van accessible spaces designated with van accessible signage • Some of the accessible parking spaces were not designated with accessible signs. Signs included directional arrow rather than each space including accessible signage. <p><u>Restrooms</u></p> <ul style="list-style-type: none"> • High mounted mirrors • Restroom signage did not include the international symbol of accessibility or tactile characters • Inaccessible door knobs • There were no wheelchair accessible stalls in either restroom • There were no grab bars in either restroom • Urinal too tall to comply with 2010 ADA Standards • Paper towel dispensers were mounted too high <p><u>Entrance and Lobby</u></p> <ul style="list-style-type: none"> • Elevators were not accessible as they lacked external braille controls and internal/external auditory announcements <p><u>General Areas</u></p> <ul style="list-style-type: none"> • Vending machines: Some of the operating buttons of the drink machine were too high to reach

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Site Visit	County	Address	ADA Accessibility Barriers
6/7/2016 2/3/2017	Union	200 South Mountain Street Union, SC 29379-2389	<p>Signage</p> <ul style="list-style-type: none"> • DHHS Sign (DHHS) • Service Animal Signs <p>Parking</p> <ul style="list-style-type: none"> • Parking spaces and access aisles are not in accordance with the standards • Accessible parking spaces and signs were not clearly visible due to faded and eroded paint <p>Entrance</p> <ul style="list-style-type: none"> • Front door pressure over five pounds <p>Waiting Area</p> <ul style="list-style-type: none"> • Directional signage did not include tactile characters or braille <p>Restrooms</p> <ul style="list-style-type: none"> • There were no wheelchair accessible stalls in either restroom • Women's restroom: no changing table • Restroom signs were placed on door • Paper towel dispensers mounted too high • High mounted mirrors <p>Interview room</p> <ul style="list-style-type: none"> • Door pressure over five pounds
1/25/2016	Williamsburg	121 Hampton Avenue Kingstree, SC 29556	<p>Signage</p> <ul style="list-style-type: none"> • DHHS Sign (DHHS) • Service Animal Signs
3/28/2016 9/1/2016	York	454 S. Anderson Road, Suite 10 Rock Hill, SC 29730	<p>Signage</p> <ul style="list-style-type: none"> • DHHS Sign (DHHS) • Service Animal Signs <p>Parking</p> <ul style="list-style-type: none"> • The Rock Hill Business Technology Center Site has 475 free parking spaces accessible to tenants. Unfortunately the ratio of the number of standard accessible parking spaces to the number of van accessible parking spaces is not met. • There were no access aisles in the lot closest to DHHS
		Note: Space is not provided by York county and is privately leased by DHHS	